



NOTICE TO CUSTOMERS

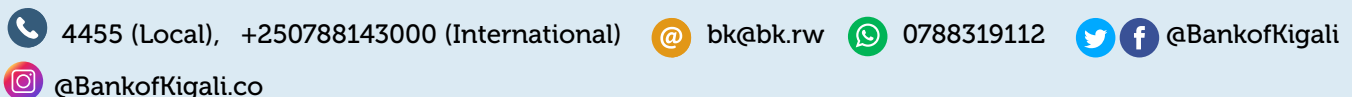
Dear Esteemed Customers,

Please be informed of our business operating hours, effective today **11/9/2020**:

1. **ALL** branches will remain open Monday – Friday at 8:00 A.M – 5:00 P.M and Saturday at 9:00 A.M - 3:00 P.M
2. **Except:**
 - Rusumo Branch: Open 24/7
 - Airport Forex Bureau: 24/7
 - Kagitumba Branch: Monday – Sunday: 8:00 A.M – 8:00 P.M
 - Gatuna Branch: Monday – Friday: 8:00 A.M – 5:00 P.M, Saturday: 9:00 A.M – 5:00 P.M
 - La Corniche Branch: Monday – Sunday: 8:00 A.M – 7:00 P.M
 - Magerwa and Masaka DP World: Monday – Friday: 8:00 A.M – 5:00 P.M, Saturday - Sunday: 9:00 A.M – 3:00 P.M, while they will be closed each last Sunday of the month.

We highly recommend you to limit cash transactions and use our digital platforms such as BK App, Internet Banking, USSD (*334#), POS, Cards and Agency Banking.

For any assistance, please reach out to us through:



The Management of Bank of Kigali PLC